



Old Palace Resort

SAHL HASHEESH

Dear Guest,

We would like to welcome you to the **Old Palace Resort**, thank you for selecting our hotel to spend your holiday and wish you a very nice stay with us.

The whole team of the **Old Palace Resort** will save no efforts to make your stay a wonderful one.

The Hotel Management.

ULTRA ALL INCLUSIVE FORMULA

EI Kasr Restaurant Buffet Style	<ul style="list-style-type: none"> • Breakfast • Lunch • Dinner 	From 07:00 hrs. – 10:00 hrs. From 12.45 hrs. – 14:45 hrs. From 18:30 hrs. – 21:00 hrs.
Lobby Bar	Afternoon Tea Time (Cookies, Croissant, French pastry).	From 15:00 hrs. – 17:00 hrs.
	Local Premium alcoholics, cocktails, soft drinks, tea & coffee from the machine, All served by glass.	From 10:00 till 00:00 Free From 00:00 – 10:00 drinks are chargeable Except water, soft drinks, tea & coffee from the machine 24H
LA Cucina A' la Carte Restaurant	once per Week (min.7nights) with prior reservation	- First seat from 18:30hrs. – 19:45hrs - Second seat from 20:00hrs.–21:15hrs
Poncho A' la Carte Restaurant	once per Week (min.7nights) with prior reservation	- First seat from 18:30 hrs. – 19:45hrs - Second seat from 20:00 hrs.–21:15hrs
Sea Breeze Bar	Late Breakfast	From 11:00 hrs – 13:00 hrs
	Snacks, Varieties of sandwiches. <ul style="list-style-type: none"> • (Friday) on the beach • Afternoon Snacks (Saturday, Sunday, Monday, Wednesday & Thursday) on the pool 	From 14:30 hrs. – 16:30 hrs
Beach Bar	Ice Cream. Local Premium alcoholics, cocktails, soft drinks, tea & coffee from the machine, All served by glass.	From 10:00 hrs. – Sunset
Jacuzzi Bar at the Jacuzzi Pool	Local Premium alcoholics, cocktails, soft drinks, tea & coffee from the machine, All served by glass.	From 10:00 hrs. – Sunset.
Beach Bar	Local Premium alcoholics, cocktails and soft drinks, all served by glass.	From 09:00 hrs. – Sunset
In-Room Service	Water bottles, Tea & coffee	Daily refreshed
	Soft Mini Bar- Fruit Basket	Once Per Week
Al Khan Terrace	Oriental cold / hot drinks, local alcoholic	From 18:30 till 23:00
AGAINST CHARGE		
Lobby Bar	Turkish coffee, Fresh Juices, Manual Espresso.	24 hrs.
Pool Bar/ Beach Bar	Turkish Coffee and Fresh Juices	From 10:00 hrs. – Sunset.
Room Service	Available 24 hours	
Mini Bar	Filled up upon request	
Romantic Dinner	Private dinner arrangement, reservation is required	

INFORMATION:

- Opening times of the restaurants and bars are changed according to seasonality.
- Room bill credit limit is 2000 EGP
- **For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars only, as it's not allowed to take the food plats outside of the restaurants or bars.**
- Safe boxes are available in all the rooms free of charge please use it to keep all your valuables safe, the hotel takes no liability for any valuables left outside the safe.
- **Please consider the dress code for the restaurants, requested to wear smart casual dress during dinner time (no slippers/ swimming shorts or half shirt).**
- In Case of missing / lost towel or towel card is charged 200 EGP & and missing / lost key card is charged 35 EGP.

General Information

- ✓ Clinic: against charge on call 24hrs through the reception.
- ✓ GYM: open from 09:00hrs – 19:00hrs. (Free of charge). Not allowed for guest under 16 years
- ✓ WIFI: free in the lobby, around the swimming pools, Al khan terrace and in rooms.
- ✓ SPA & Beauty Saloon: against charge open from 10:00hrs – 19:00hrs
- ✓ Billiard: 1 Hour free during the stay – Reservation is required in advance according to availability. Not allowed for guest less than 16 years.
- ✓ Shuttle Bus to down town, 2 times per week (Sundays and Wednesdays) moving from the hotel at 15:30 and move back from down town at 19:30, once per stay (min.7 nights) include in the package, Reservation is required in advance at the reception according to availability.
- ✓ The House Keeping service will be on daily basis (if you don't have different request) from 09:00 till 17:00, also you can request your preferable time with the front desk one day in advance.
- ✓ Food & Beverage services at the property may be limited or unavailable due to Coronavirus (COVID-19).
- ✓ Bicycle Rental: Against charge on promenade

Safety and security rules for enjoying the sea



Our Dear guests:

- ✓ **For your safety and security, please adhere to the following:**
- ✓ * Commitment to the safety and security procedures by swimming in the specified sandy area, with a maximum depth of two meter.
- ✓ * Commitment not to exceed the specified security limit of the permitted swimming area.
- ✓ * Commitment not to throw any waste or food residues into the sea.
- ✓ * Lifeguard hours on the pool and on the beach from 8:30 am to sunset (the hotel is not responsible for swimming outside the hours of lifeguards)